

## PATIENT COMMUNICATION NEEDS (ACCESSIBLE INFORMATION STANDARDS)

Do you have a disability, impairment or sensory loss and need to receive information in a way you can easily understand? then we want to help you for example; (Please complete and give to reception)



a b c d

Braille





Via Email or (secure online account)



**Hearing Impaired** 



Alternative Languages

Other Support

If **YES**, please complete this form and give this to us at reception so we can make sure we can record your needs and that you have access to information wherever possible in a format that you understand.

PATIENT DETAILS									
FIRST NAME				MIDDLE NAME	SURNAME				
DATE	DAY	MONTH	YEAR	ADDRESS:	POST CODE:				
OF									
BIRTH:									
HOME NUMBER:				MOBILE NUMBER:	EMAIL:	@			
PLEASE LIST YOUR DISABILITY/IMPAIRMENT:									

<sup>?</sup> Can we share your record with other health professionals who are involved in your care (this will help them also to provide information that is suitable to your needs?) **YES/NO** 

Are they a patient here at our SURGERY? YES/NO

			SPC	OUSE/CARER/NOMINATED PERS	SON DETAILS	
FIRST NAME				MIDDLE NAME	SURNAME	
DATE	DAY	MONTH	YEAR	ADDRESS:	POST CODE:	
OF						
BIRTH:						
HOME NUMBER:				MOBILE NUMBER:	EMAIL: @	

Do you want us to share any of your medical information with the named person above **YES/NO**Are you happy for us to leave any phone messages for you with the above person **YES/NO** 

<sup>?</sup> Do you have a CARER you would like us to record on your records? YES/NO

ΛΔΑ	AA aa 20 point 🗆	Other information you want to provide:
<b>/</b> - <b>Y /</b>	AA aa 24 point -	
We can provide some information on CD or direct you to other NHS resources' where you can listen to information.	AA aa 28 point -	
abcd ::::	(There is limited information available in braille but we will always so our very best to provide in this format or another suitable format.)	Other information you want to provide:
Braille		
System Topy  Via Email tpp*	We cannot send <u>any clinical information</u> <u>via email</u> , but, if you register for our 'online services' we can communicate via your secure online account – ask our staff for details it only takes 10 minutes to register with us – I.D. is required.	Other information you want to provide:
Hearing Impaired (tick all you need)	If you are hearing impaired or deaf we can support you with a number of communication methods please tick all	Other information you want to provide:
By letter   By letter	that you may wish to use.	
By text  It's ok to phone me		
Telephone contact (tick all that applies)	We know that some patients may have	Other information you want
We all to all one are	adapted assisted technologies which enable them to take phone calls -	to provide:
It's ok to phone me It's ok to phone my carer		
By text		
SPORT -	Our Practice Team will do their best to support you with your needs this may also include referral with your permission to the many support services in North	Other information you want to provide:
What other support might you need?	Kirklees.	
Alternative Languages	We have telephone interpreter services to	Other information you want
Hola Mariota  Hello  Dia dua Ciao (2000)	help you with translation. Van telefon tolmács segítségével fordítási. Avem servicii de interpret de telefon pentru a vă ajuta cu traducerea. ہم ٹیلیفون انٹرپریٹر کی خدمات ترجمہ کے ساتھ آپ کی	to provide:
alternatív nyelvek	ے ہے اور کرنے کے ہے۔ ਸਾਨੂੰ ਟੈਲੀਫ਼ੋਨ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾ ਅਨੁਵਾਦ ਦੇ ਨਾਲ ਤੁਹਾਡੀ	