**Your views are important to us**

It is important that users of the website give us regular feedback. You can do this by completing the Patient feedback form on the website

We want to hear how you found the ease of access, web content and what you would like to see added to our pages.

We will continually develop our services for our complete practice population and look forward to and welcome your suggestions. We hope you find our website useful.

**PATIENT PARTICIPATION GROUP (PPG)**

North Road Surgery has a PPG to ensure that our local practice population is actively involved in deciding how the health services they use should develop. This provides our patients with the opportunity to express their views. Interested in finding out more or getting involved follow the link on the homepage of the website**.**

**TAKE CONTROL OF YOUR SERVICES AND HEALTH - SIGN UP FOR OUR**

**INTERNET SERVICES—PATIENT ONLINE VIA‘SYSTMONLINE’**

**It’s easy to do and only takes 10 minutes**

**Not everyone can access their GP surgery during opening hours. SystmOnline helps by letting you manage your   
appointments, order your repeat medication\*, view your test results, submit routine none urgent questions and view your summary care record and request access to your detailed coded record over the internet.**

**All you will need to do is speak to the Practice staff to   
obtain your user name and password then you will be able to start using the service. (Terms and conditions apply)**

*\*the Practice no longer access pharmacy managed requests for patients, patients must request via their online account.*

**You can find more information about these services on the systmonline leaflet via the website.**





**NORTH ROAD SUITE WEBSITE**

**&**

**REGISTERING FOR ONLINE SERVICES**

**Practice contact: JENNY**

**01924 767 101**

**REGISTER ONLINE AT**

**www.northroadsuite.gpsurgery.net**



**REGISTER ONLINE**

**HOW TO GUIDE**

**Welcome to our Practice Website  
To sign up to use our online services follow the steps below**

**1** Log on to **-** [**www.northroadsuite.gpsurgery.net**](http://www.northroadsuite.gpsurgery.net)

**2** Please click the SystmOnline logo to access the

new online services.

[systmonline patient services](https://systmonline.tpp-uk.com/)

at the bottom on the home page

**3** Insert Username and Password provided by surgery

**4** Change your password to one you will remember

**ONCE REGISTERED YOU CAN -**

* SEE YOUR MEDICAL RECORDS
* ORDER MEDICATION
* BOOK APPOINTMENTS
* SEND ONLINE MESSAGE TO THE SURGERY
* SEE RESULTS

If you have any difficulty logging in please contact

**Jenny - Senior Receptionist**

**NORTH ROAD SUITE WEBSITE**

Our website will provide you with useful information such as:

**OUR SERVICES—**Gives information ranging from clinics held to how to obtain your test results.

**OUR TEAM—**lists all of our Health Care Professionals and their qualifications; our Management, Receptionists and Admin staff along with their qualifications.

**OTHER INFORMATION—**for example Patient confidentiality to information for Carers.

**PRACTICE NEWS—**alerts you to what is happening in the practice, services that we are developing and feedback to Patients.

**PATIENT PARTICIPATION GROUP—(**see the back page for details**)**

**DOWNLOAD FORMS—**you can download forms for example new patient screening and travel vaccinations forms.

