

What is a repeat prescription?

If you are taking medication regularly or long-term then you do not need to see your GP each time you need a new supply of medicines. The doctor will add the medicine you need regularly to your records as a "repeat drug", which you can order when your medicine is running low

If you have medicines on repeat you will be issued with a "repeat request slip" attached to your prescription otherwise items will remain on 'acute' but can be requested in the usual way.

Before you ask for a repeat prescription, please STOP and THINK, are you still using ALL the medication on your repeat prescription? If not then it is very important that you let us know - please inform the surgery.

Many pharmacies offer a medicine collection and delivery service. Ask your pharmacist for more information. If you wish the prescription to be sent electronically directly to the pharmacy then please indicate the appropriate pharmacy on the request form or ask your local pharmacy to set up a 'nomination' so they receive your prescription electronically – you can then collect directly from them.

Requesting a prescription

We do not accept telephone requests to order your repeat prescriptions

Why?

When prescriptions are requested over the phone mistakes are more likely due to: -

Confusion with drug name pronunciation

Errors made when writing out the request

We have a dedicated highly trained team who produce repeat prescriptions and it takes time to action these processes and this is not possible to do this while on the phone and this also leads to long queues on the phone lines.

Written Requests Allow:

Records to be matched more accurately

Requests to be processed with no interruption from further calls

Using the repeat request slip

Tick the box(es) next to the prescription item you will require within the next ten days

If you do not have a repeat slip, a request form can be obtained and filled in at reception. (only if you are not ordering via our online services.

If you are ordering dressings, catheters or ostomy bags then it is useful to the receptionist if you give the code/reference number

Please do not order your medicines if you already have enough supply for two weeks or more unless there are exceptional circumstances e.g. you are going on holiday.

You can hand your repeat slip to our receptionist or post in the box provide outside the car park entrance or the one on our first floor surgery.

Using online services

If you want to register to view and request medication online from our Practice website, please speak to a receptionist.

The surgery will take a maximum of 2 working days to process your request and issue a prescription which can then be collected at the surgery or sent electronically to your 'nominated pharmacy' and you can collect your medication directly from them. This means you don't have to collect your prescription from the surgery and then take it to a pharmacy making it time saving and convenient for you.

Other online services – did you know?

You can also book/cancel appointments, see your test results and your medical records.

Update your contact details. Message the Practice with non-urgent routine questions which will save you a phone call and we will reply within a couple days or sooner if possible.

What is a medication review?

Medication reviews are important to ensure that your medicines and doses are appropriate and that you are not experiencing any unwanted side effects

It is important that you attend review appointments even if you feel well and are happy with your medicines in order for the doctor to monitor your progress

If you have any concerns about your medications please book a routine appointment to see your GP.

Please do not use urgent appointments for a medication review always book a routine appointment unless you feel you are experiencing severe side effects.

Patients travelling abroad for 3 months or more (Taken from British Medical Association 'Prescribing in General Practice - April 2018)

The NHS accepts responsibility for supplying ongoing medication for temporary periods abroad of up to **three months**. If a person is going to be abroad for more than three months then only a sufficient supply of his/her regular medication should be provided to enable them to get to the destination and find an alternative supply. **NHS prescriptions must never be obtained by relatives or friends on behalf of patients who are currently abroad, irrespective of such factors as owning a**

house in the UK or paying UK taxes.

Patients are responsible for ensuring that any drugs they take into a country conform to local laws. It's a good idea to contact the country's Embassy, Consulate or High Commission. Different countries have different rules and of particular importance for controlled drugs as their legal status vary between countries.

Chemist contacts

Asda Dewsbury	Phone 01924 431510
Batley Pharmacy	Phone 01924 442845
Boots Dewsbury	Phone 01924 455815
Boots Hudd Rd	Phone 01924 492163
Boots Mirfield H C	Phone 01924 480558
Boots Birstall	Phone 01924 423675
Boots Old Bank	Phone 01924 490788
Brewery Lane	Phone 01924 459682
Chickenly Pharmacy	Phone 01924 452095
Dewsbury Moor	Phone 01924 502828
Eye Pharmacy	
Ravensthorpe	Phone 01924 466188
Eye Pharmacy Mirfield	Phone 01924 480022
Nobles Savile Road	Phone 01924 465583
Oakwood Birstall	Phone 01924 474244
Pharmacy D	
Dewsbury HC	Phone 01924 462371
Pharmacy G Halifax Road	01924 462593
Rowlands Earlsheaton	01924 465714
Rowlands Heckmondwike	01924 410008
Rowlands Thornhill	Phone 01924 464847
Sainsbury's Dewsbury	Phone 01924 466549
Shahs Pharmacy Liversedge	
	Phone 01924 408488
Sykes Slaithwaite Road	01924 457784
Well Pharmacy Peacocks	01924 402323
Well Pharmacy Morrison's	01924 402542
Well Pharmacy Ravensthorpe	01924 461651

ORDERING REPEAT MEDICATION

North Road Suite

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