

APPOINTMENT TIMES

Appointment times

Monday	*8.05—11.35	13.00—18.20
Tuesday	*8.05—11.35	16.50—18.20
Wednesday	*8.05—11.35	15.20—18.20
Thursday	*8.05—11.35	13.00—18.20
Friday	*8.05—11.35	13.40—18.10

NEW Mon to Fri early morning pre-bookable & online appointments 7.35am-7.55am

Ask about our online services including 24/7 online appointment booking

If you no longer require your appointment please ring our dedicated automated appointment cancellation

voice mail line ON **01924 351631**

(FOLLOW THE INSTRUCTIONS—DO NOT LEAVE ANY OTHER MESSAGES AS THEY CANNOT BE ACTED UPON)

If you need medical advice

Monday to Friday 8am to 6.30 pm you can call the Practice and speak to one of our Receptionists who will direct you to the most appropriate services or ask one of our Clinical Team Members to speak with you at an arranged time.



Dial a Health Visitor **NHS**

A dedicated hotline to a qualified Health Visitor for new and concerned parents of children under 5 years. Gives you support and advice to minimize the worry!

5pm - 8pm
Monday to Friday
T: 0303 330 9588

Caring for you, locally

Localia
Community Partnerships



BMA

We needn't be your first stop.

Help us help you by being prepared this winter:

- Remember colds, flu and most sore throats do not need antibiotics
- Treat your symptoms with pain relievers (such as Paracetamol or Ibuprofen), rest and plenty of fluids
- Your pharmacist can also give you advice and treatment

For initial advice about your symptoms, visit www.nhs.uk

bma.org.uk/winter-pressures
#winterpressures



Antibiotics do not fight viral illnesses like colds. Taking antibiotics for colds can be harmful to your child's health — in fact, unnecessary antibiotics can make future infections harder to treat. Work with your child's healthcare provider to find the best treatment for your sick child.

 **ANTIBIOTIC GUARDIAN**
UK SUPPORT FOR EUROPEAN ANTIBIOTIC AWARENESS DAY

OTHER USEFUL INFORMATION

USEFUL CONTACT NUMBERS

OTHER USEFUL CONTACTS

NHS 111 SERVICE	CALL FREE 111
ACCIDENT & EMERGENCY CARE	01924 816099
MID YORKS HOSPITALS	0844 8118110
WALK-IN-CENTRE (DDH)	01924 542695
CHOOSE AND BOOK	0345 6088888
DISTRICT NURSES	030 030 45555
HEALTH VISITORS	030 333 09820
SCHOOL NURSES	01924 351532
MIDWIFE	01924 816047
EMERGENCY DENTIST	0345 065 9999
TO FIND A DENTIST	01484 464036
CONTRACEPTION & SEXUAL HEALTH (DEWSBURY HEALTH CENTRE)	01924 351550
EYE PHARMACY (LATE NIGHTLY OPENING)	01924 466188
CO-OP PHARMACY RAVENSTHORPE	01924 461651



Dr N Chandra & Partners

CQC overall rating

Outstanding

4th August 2016



Providing NHS services

Dr N Chandra & Partners

Welcome Pack Information

Routine and **Emergency Care** Information
For you and your family

Main surgery number **01924 351520**

8am to 6.30 pm Monday to Friday

AND SELECT ONE OF THE SERVICE OPTIONS

Appointment cancellation line

01924 351631

(THIS IS AN AUTOMATED SERVICE AVAILABLE 24/7)

www.northroadsuite.gpsurgery.net



When the Practice is closed call

The new NHS telephone number to call when you need medical help fast but it is not a 999 emergency. You can ring the 111 number 24 hours a day 7 days a week, 365 days a year.

Calls are free from land lines and mobiles

AVOID THE QUEUE & REGISTER FOR YOUR 'PATIENT ONLINE ACCOUNT' 24/7 ACCESS TO BOOKING APPOINTMENTS, ORDERING REPEAT MEDICATION, VIEW TEST RESULTS, MESSAGE THE PRACTICE AND VIEW MEDICAL RECORDS ASK US FOR MORE DETAILS.