



Liam Goldthorpe – Patient Champion – Disability/Impairment

PATIENT COMMUNICATION NEEDS (ACCESSIBLE INFORMATION STANDARDS)

Do you have a disability, impairment or sensory loss and need to receive information in a way you can easily understand? then we want to help you for example; (Please complete and give to reception)



a b c d

Braille



Via Email or (secure online account)



Hearing Impaired



Alternative Languages

Other Support

If **YES**, please complete this form and give this to us at reception so we can make sure we can record your needs and that you have access to information wherever possible in a format that you understand.

PATIENT DETAILS								
FIRST NAME				MIDDLE NAME	SURNAME			
DATE	DAY	MONTH	YEAR	ADDRESS:	POST CODE:			
OF								
BIRTH:								
HOME NUMBER:				MOBILE NUMBER:	EMAIL:	@		
PLEASE LIST YOUR DISABILITY/IMPAIRMENT:								

[?] Can we share your record with other health professionals who are involved in your care (this will help them also to provide information that is suitable to your needs?) **YES/NO**

Are they a patient here at our SURGERY ? YES/NO

SPOUSE/CARER/NOMINATED PERSON DETAILS									
FIRST NAME				MIDDLE NAME	SUR	SURNAME			
DATE OF BIRTH:	DAY	MONTH	YEAR	ADDRESS:	POST CODE:				
HOME NUMBER:				MOBILE NUMBER:	EMAIL:	@			

Do you want us to share any of your medical information with the named person above ? YES/NO Are you happy for us to leave any phone messages for you with the above person ? YES/NO

[?] Do you have a CARER you would like us to record on your records? YES/NO

ΛΛΑ	AA aa	20 point □	Other information you want to provide:
AA.	AA aa	24 point □	
We can provide some information on CD or direct you to other NHS resources' where you can listen to information.	AA aa	28 point -	
a b c d	braille but we w	l information available in vill always so our very best is format or another)	Other information you want to provide:
Braille ®	We cannot send	l any clinical information	Other information you want
Via Email tpp	via email, but, if 'online services' your secure onli for details it onl	you register for our we can communicate via ne account – ask our staff y takes 10 minutes to – I.D. is required.	to provide:
Hearing Impaired (tick all you need) By letter	support you wit	methods please tick all	Other information you want to provide:
By text			
It's ok to phone me			
It's ok to phone my carer	adapted assisted	ome patients may have d technologies which take phone calls -	Other information you want to provide:
By text			
What other support might you need?	support you wit include referral	am will do their best to h your needs this may also with your permission to ort services in North	Other information you want to provide:
Alternative Languages	•	one interpreter services to	Other information you want
Holo Ciso Ciso Ciso Ciso Ciso Ciso Ciso Cis	Avem servicii de pentru a vă ajut رُپِر فـون ىلىڭ بم	nács segítségével fordítási. e interpret de telefon a cu traducerea. ترجمــم خدمات یک شری انــــــــــــــــــــــــــــــــــــ	to provide:
alternatív nyelvek	ਸਾਨੂੰ ਟੈਲੀਫ਼ੋਨ ਦੁਭ ਤੁਹਾਡੀ ਮਦਦ ਕਰ	; ہے کئے کیے کیے بیا کہ بھا ہے۔ ہم ان کے کہ بھا ہے۔ ہم ان کے کہ کے کہ ان کے کہ	