

Stakeholder Update

Summer 2014

Welcome



I'm delighted to welcome you to the first edition of our new bulletin. We'll be using this quarterly publication to keep you informed about the work of North Kirklees Clinical Commissioning Group (CCG) and the ways you can get involved and have your say.

This edition contains news about how we are bringing care closer to home as well as the opening of the children's assessment unit at Dewsbury and District Hospital. There's also an invitation to come along to our first Annual General Meeting on 11 September.

Remember that you can keep up to date with news and upcoming events on our website and through twitter.

Dr David Kelly
Chair

CCG gets clean bill of health

NHS North Kirklees Clinical Commissioning Group has passed its annual assurance review from NHS England with a glowing report which highlights strong partnerships with external stakeholders, good practice in engagement and involvement activity and a very strong "team" approach in delivering its business.

The review was undertaken as part of NHS England's assurance framework which makes sure that every CCG across the country continues to meet its responsibilities to patients and the public in six areas of responsibility: quality of services, engagement, outcomes for patients, governance, partnership working and leadership.

NHS England also noted the work that NHS North Kirklees CCG has put into improving quality assurance mechanisms with service providers, its robust contract management arrangements and its grip on finances.

Chief Officer, Chris Dowse, said she was delighted to get such a positive report from NHS England.



“As a new organisation, it’s really encouraging to have such positive feedback from our assurance review. It reflects the huge amount of work and commitment everyone at NHS North Kirklees CCG puts into making local health services the best they can be for local people.”

New renal clinics deliver care closer to home

Renal (kidney) patients across North Kirklees are now getting their care closer to home at three new consultant-led clinics across the patch – the first stage of a major overhaul of services.

NHS Kirklees Clinical Commissioning Group has worked with Leeds Teaching Hospitals NHS Trust, the service provider, to move outpatient services away from hospital and into the community. The new clinics will provide ongoing checks and care for the area’s 236 renal patients. Those needing dialysis or living with a transplanted kidney who will continue to attend Dewsbury and District Hospital.

The consultant-led clinics will run at Batley Health Centre, Brookroyd Surgery, Heckmondwike, Healds Road Practice, Dewsbury

A second phase will see the appointment of a renal nurse practitioner to support patients and training for GPs and practice nurses which should lead to better identification and early treatment of people who have undiagnosed renal disease. Clinicians will also be able to seek specialist advice more quickly and therefore avoid unnecessary referrals.

All patients affected by the change have been sent a leaflet telling them about the new community clinics.

Service for children has opened at Dewsbury and District Hospital

A new service for children in North Kirklees opened its doors this August.

The Children’s Assessment Unit at Dewsbury and District Hospital will help young patients to be seen, treated and return home with their families more quickly.

The eight bed unit is located next to the Accident and Emergency (A&E) department. This allows the children’s services team to work closely with doctors and nurses in A&E and see children more quickly, making sure they get the right treatment, faster. If children don’t need to be in hospital they can go home.

The unit will operate 24 hours a day, seven days a week until community services are fully developed to support children and young people outside of hospital as part of our care closer to home strategy. Ward 7 will remain open and retain 10 beds for children needing an inpatient admission.

Families across North Kirklees DO NOT need to do anything different as a result of these changes and should continue to use services as usual:

- Seek advice from a pharmacist or online at www.nhs.uk
 - Visit your GP practice
 - Call 111 if you need help quickly but it is not a medical emergency
 - Attend the nearest A&E if the child needs urgent medical attention
 - Call 999 in an emergency.
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Our Street mirrors real life for NHS patients

'Our Street' has been created by North Kirklees and Wakefield Clinical Commissioning Groups to show how local health and social care services are changing and improving.

The website and film based resource uses a range of virtual characters who live on Our Street, somewhere in West Yorkshire, to explain how future changes to hospital and community-based services will lead to improvements for local people of all ages. You can find out more by visiting the [website](#).



New 113 hospital bus service welcomes you aboard!

Passengers have been welcomed aboard the 113 express, a new free bus service carrying visitors between hospitals in Dewsbury, Pontefract and Wakefield.

The new hourly express service came about as a result of feedback received during the Meeting the Challenge consultation on changes to hospital services across the region. It is being funded by North Kirklees and Wakefield Clinical Commissioning Groups and aims to make travelling between the hospitals easier. The services has been set up following months of work between the Mid Yorkshire Hospitals NHS Trust, West Yorkshire Combined Authority and Tetleys Motor Services.

All minibuses on this free service will have low floors and will be fully accessible to wheelchairs and pushchairs. The new timetable will operate hourly between 8am and 8pm Monday to Fridays and 1pm to 8pm Saturdays, Sundays and Bank Holidays.

Full details of the bus route, stops and timetables are available on the Mid Yorkshire Hospitals NHS Trust [website](#).

Come along to our first AGM!

We're holding our first Annual General Meeting (AGM) in September.

The AGM is an opportunity for us to share our annual report and accounts, and to highlight some of our key activities from the past year. There will be a presentation from our Governing Body GP members and you'll hear from some of our community and voluntary sector partners. You will also have an opportunity to ask questions and take part in a round table discussion.

Please do come along and take part, on **Thursday 11 September 2014. 5.30pm – 8.30pm**

Batley Town Hall, Main Hall, Market Place, WF17 5DA. Register online [here](#) or call 01924 504901.



Involving local people

We are keen to involve local people in decisions about local healthcare provision. Thank you to everyone who has provided feedback to us. Your views and experiences really matter, not least because they help us to commission the right healthcare services to meet your needs. In January, we held an event (where) to look at our future plans. Your views have been used to inform the development of our two year operational plan and our five-year strategy, which are now both available on our website, as is a full report of the event.

More recent engagement activity includes reviews of urgent care, dental and wheelchair services. In addition we have received over 1,000 responses from the public in relation to musculoskeletal and anticoagulation services. You'll find further details of these and activity along with the related reports on our website.

School House walk-in centre is closing

The School House walk-in service will close at the end of August.

The closure is part of a wider plan to improve local urgent care services. This will include the development of an expanded 24/7 urgent care service, which will be co-located with the A&E Department at Dewsbury and District Hospital. This service will be led by GPs, with other primary care professionals on hand. It will open in 2015.

Patients will continue to be able to access healthcare service through their GP surgery, by calling NHS 111 or by visiting the existing walk-in facility at Dewsbury and District Hospital, which is open from 8.30am – 7.30pm on weekdays and from 10am – 6pm at weekends.

Your health, your say

If you want to be first to find out about local healthcare commissioning plans or opportunities to have your say, then join our 'Your health, your say' network. You'll receive our quarterly update as well as information about events and engagement activities. To register go to our [website](#).

Governing Body meetings in public

Our Governing Body meetings are held in public each month at venues across North Kirklees. Every meeting offers the opportunity to ask questions of members and officers in attendance. See our [website](#) for more details of meetings in your area.

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